## A Compassionate Bereavement Response

A few minutes to share kindness



Taking a moment to stop and listen can make a difference

1 Acknowledge

[Person's name], I am sorry to hear...

3 Advise

On support options

- O It's natural/ OK to want and ask for support.
- O People can find support from different people & places.
- O Encourage: Reach out to friends & family, if you can.
- Explore support in your wider community.
- O If you want more support, please ask and it's OK to come back at any point.

2 Ask

About current support

- O How are you getting on?
- O Who else close to you is affected by this bereavement?
- O What other support would help you?

Act

4

On the person's reponse and record bereavement

- O Show kindness.
- O Signpost to information about support (practice bereavement leaflet, support details etc)
- O Seek guidance from senior colleague if you have concerns.

Signpost to Cruse: **crusescotland.org.uk** and other local resources









## Very Brief Advice: A Compassionate Bereavement Response

A few minutes to share kindness

## Taking a moment to stop and listen can make a difference RESPOND with COMPASSION

1 Acknowledge

[Person's name], I am sorry to hear...

- 2 Ask about current support
  - O How are you getting on?
  - O Who else close to you is affected by this bereavement?
  - O What other support would help you?
- 3 Advise on support options
  - O It's natural/ OK to want and ask for support.
  - O People can find support from different people & places.
  - O Encourage: Reach out to friends & family, if you can.
  - O Explore support in your wider community.
  - Of If you want more support, please ask and it's OK to come back at any point.
- 4 Act ON THE PERSON'S RESPONSE AND RECORD BEREAVEMENT
  - O Show kindness.
  - O Signpost to information about support (practice bereavement leaflet, support details etc)
  - O Seek guidance from senior colleague if you have concerns.









