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|  | **QI Case Study - Examples in Practice** |
| **Name of project:**  | NB: Enter a title for this project |
| **Project start date:** | NB: Enter a start date | **Project end date:** | NB: Enter an end date |
| **Submitted by:** | NB: Name of submitter, job title and their practice/organisation |

**Introduction:**

NB: Background on the practice and the intervention to give context

**Aims:**

NB: What did the changes set out to improve?

**Actions:**

NB: What was done?

For example, describe key changes in the way you now do things as a practice?

**Results:**

NB: What was the outcome, the discernible and measureable change because of this intervention

**Impact of intervention:**

Please delete as appropriate

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| --- | --- |
| Patient | * Better clinical outcomes
* Better quality consultations
* Better use of technology
* Improved patient access to consultations
* Improved patient access to records
* Improved patient activation to self care
* Improved patient education
* Improved patient satisfaction
* More collaborative person-centred care
* Seeing the same clinician over time
* Other
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| Practice | * Better clinical outcomes
* Better quality consultations
* Better use of technology
* Clinical audit
* Financial savings / cost efficiencies
* Improved data collection
* Improved error reporting
* Improved premises
* Improved productivity
* Improved recruitment and retention
* Increased staffing levels
* Inter-professional learning
* More patients seen
* Nurse-led services
* Providing a wider range of services
* Reducing wait times for patients
* Significant event analysis
* Other
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**Practice team roles involved/affected:**

Please delete as appropriate those involved/affected by the intervention and explain **how they were involved in the delivery** and **the impact upon their role**.

* GP
* Reception Staff
* Office Function
* Practice Manager
* General Practice Nurse
* Community Nurse
* Medical or Health Care Assistant
* Pharmacist
* Physician Associate
* Paramedic
* Physiotherapist
* Mental Health Therapist
* Occupational Therapist
* Other (please enter)

If willing please provide a contact email for General Practitioners who would like further information about your project: