Automatic record access is triggered by registration at a new practice if the patient has an active account with a patient facing services (PFS) app or web portal using the NHS Login. When the record from the old practice is received, it may contain indications that record access may be harmful to the patient, e.g. the presence of the SNOMED CT code “Enhanced review indicated before granting access to own health record” (13647310000000104). The practice can then consider switching off record access in the IT system GP online services controls before discussing future access with the patient.