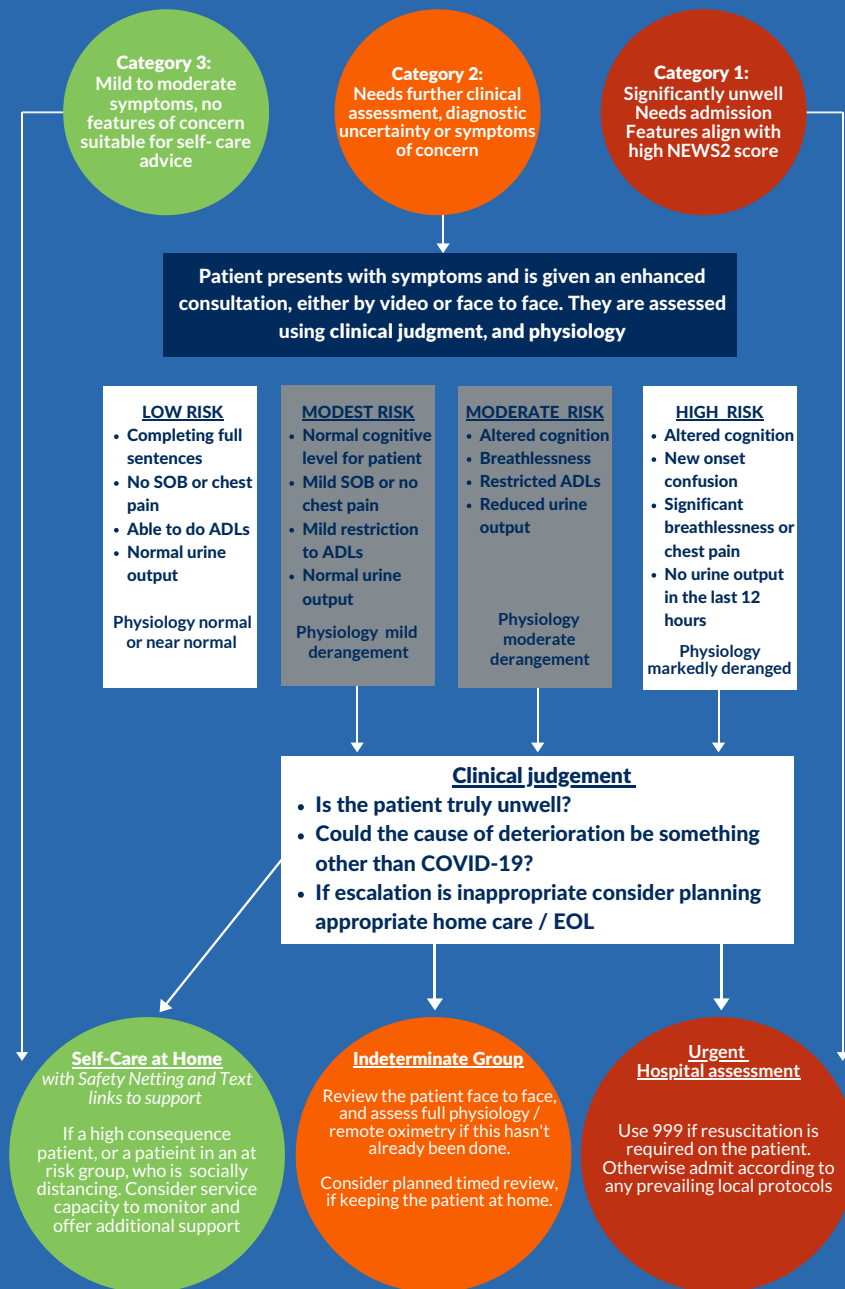


# Guide to triaging patients with potential symptoms

This flowchart is intended to guide and support GPs in assessing patients who are referred or present to GPs. It is based on general signs of all call deterioration although COVID-19 is the major concern. The grey section is aimed to support the "grey areas" where GPs are used to making judgement calls, in current circumstances this is where GPs add most value to the system.

## Initial Telephone/Video Triage for patients with all causes



Escalation of care is not appropriate in all cases and burdensome admissions with very low chance of benefit should be avoided. Advice on Ethics of COVID-19 and End of Life Care can be found at: [www.rcgp.org.uk/covid-19](http://www.rcgp.org.uk/covid-19)